



License Pro

The next generation of compliance software for licensing and permitting professionals



800 927 9800





CSC License Pro puts you in control of your license compliance by creating a single, secure source for all your data, documents, payments, and work tasks.

Spreadsheets, homegrown systems, and post-it notes have been replaced with a solution that reduces errors, gives everyone access to the data they need, shortens processes, generates notifications and reports, and automates steps.

Why you need it

License Pro is designed to address challenges like manual key entry errors and duplicated or missing data. It also saves you time that's often lost getting information from other departments or colleagues.

Using License Pro ensures you can effectively manage all of your license compliance across the organization—bringing together the data and workflows needed to support the licenses and permits for your entities, stores, operations, and professionals. License Pro empowers license professionals to manage compliance risk with a single solution—creating visibility into how your business is licensed and ensuring your filings are accurate and on time.





Benefits of License Pro



Centralizing the compliance data you need for every day work in a single system drastically reduces busy work



Interfacing with your accounts payable system reduces time spent generating payments and improves forecasting and budgeting



Creating custom workflows for unique license types and jurisdictions increases efficiency, helps you scale, and minimizes errors



Set-it-and-forget-it custom reports improve transparency and provide insights for leadership



Out-of-the-box compliance research tools, jurisdiction contacts, and a database of more than 100,000 forms and applications saves you hours of research time



Collaborating is made easy via customizable user groups and role-specific grids; improve visibility into licensing work while reducing interoffice communication

CUSTOMERS HAVE BEEN ABLE TO REDUCE THE AMOUNT OF TIME SPENT ON LICENSING TASKS BY MORE THAN 50%.

License Pro's easy-to-use tools

Improve efficiency and reduce the risk of noncompliance



Create custom compliance workflows, with steps and automations that match your company's business processes



Build notifications and reports to alert stakeholders across departments of license statuses, new openings, etc.



Manage more than just renewals with custom workflows for new sites, personnel changes, and other critical business projects



Automate manual processes like check requests, document storage, email notifications, and other recurring processes



Design custom dashboards, widgets, KPIs, and reports to keep your team up to date and manage workload



Integrate with other systems for payment processing and other functions; License Pro is a secure web application



Get personalized training sessions to ensure you're using the system optimally with your compliance requirements and jurisdictions





Provide transparency to management

- ✔ Custom dashboards and real-time data provides visibility into how your team is managing their workload
- ✔ Customizable reports can be generated and distributed with a few clicks
- ✔ A comprehensive audit log ensures team accountability

Get an immediate big picture of everything that's due, including licenses that may not have been mailed out by governing jurisdictions.



Licensing isn't just renewals—manage all compliance processes



Inspections and violations



Opening and closing locations



Certifications and accreditations



Unknown compliance requirements in new jurisdictions



Licensed professionals and CEU



New product line sales



Officer and personnel changes



External audit



Training for every learning style

- ✔ License Pro training is delivered using your company's data to improve retention and ensure that the content is relevant to your licenses and processes.
- ✔ New hire training gets people up to speed quickly and addresses team turnover.
- ✔ On-site training is one-on-one and customized to your needs and preferences.
- ✔ Web-based training resources, including webinars and training videos, offer you a virtual classroom to train at your own speed.

Client success drives our dedication

Award-winning support; one-on-one attention

9 Consecutive awards for support staff excellence



99% Customer satisfaction rating



#26

2018 HDI CSAT Elite 50 list

Industry-best response and resolution times



24x7 Web-based resources available



Answers at your fingertips via the Support Knowledge Base



Peer networking in client user groups




FEELING SUPPORTED IS WHY CLIENTS CALL CSC LICENSE PRO SUPPORT STAFF KNOWLEDGEABLE, FRIENDLY, AND ALWAYS HAPPY TO HELP.





CSC License Pro is the most widely used software solution for licensing compliance. CSC is the premier global business, legal, and financial services company providing knowledge-based solutions to clients worldwide. CSC is the trusted partner of choice for more than 90% of the Fortune 500®, more than 90% of the 100 Best Global Brands®, and more than 70% of the PEI 300. Founded in 1899 and headquartered in Wilmington, Delaware, USA, CSC prides itself on being privately held and professionally managed for more than 120 years. CSC has office locations and capabilities in more than 140 jurisdictions across Europe, the Americas, Asia Pacific, and the Middle East. We are a global company capable of doing business wherever our clients are—and we accomplish that by employing experts in every business we serve. We are the business behind business®.

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